



Radiant Performance Award Winner

Tina Rowland

Current Role: Terminal Agency Coordinator

Agency: Warren County Emergency Communications District (ECD)

State: Tennessee (TN)

Professional Background

Tina Rowland has served as a Shift Supervisor for over **25 years** and currently holds the role of **Terminal Agency Coordinator** at Warren County ECD. In this position, she is responsible for:

- Training new hires
- Training local law enforcement on the use and regulations of **NCIC**
- Ensuring compliance and proper system usage across the district

Tina has also been a long-time **training officer** for new employees. Throughout her career, she has witnessed — and helped lead — the transformation of the 911 District from its earliest, most basic operations to today's **state-of-the-art 911 and dispatch technology**.

Leadership & Impact

Tina is widely recognized as a leader among her peers. Her dedication, knowledge, and commitment have made her an **invaluable asset** to Warren County ECD over the years.

On **November 21, 2025**, Tina celebrated her **31-year anniversary** with the Warren County ECD — a milestone that reflects her long-standing service and deep commitment to the community.



Testimonial

"She also shows patience, compassion, and true concern for her callers on all her calls. If my relative had to call 911, I would want her to answer the call."

— Jacqi Yeager, Replay Systems