



- The Voice Recorder monitors Layer-2 VoIP traffic via port mirroring (SPAN). Protocol packets provide audio events for triggering and metadata capture. RTP stream is transcoded into standard audio files.
- If station-to-station recording is required, access level switches may require additional tap points (SPANs) which could translate into additional Capture Nodes.
- Phone models, and the protocol used for those phones, determine supportability.